

Indicator	Description	2005/06 Out turn	Target 2006- 07	Desired status against target at year end	Jan	Feb	Mar	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
<b>Arrears</b>													
	Arrears Amount		No target given by Walbrook	Lower	£22,717	£21,189	£23,811	£16,276	£13,888	£18,527	£23,811	Quarterly	9 Cope Close has an eviction date of 17.04.07 and will reduce arrears by £2652.83
	Number of Cases		No target given by Walbrook	Lower	55	55	51	52	50	53	51	Quarterly	Housing Benefits pay Walbrook monthly in arrears and creates extra arrears cases
	Arrears performance as a % annual gross debit				9.17%	8.60%	10.40%	0.0657	0.0561	7.48%	10.40%		
	Outstanding Housing benefit by Local Authority			Lower	£13,630	£12,713	£14,286	£9,766	£8,333	£11,116	£14,286		
Arrears by Value Band	£1000+		Include value and amount of cases	Lower	£15,725	£6,514	£9,352	£0	£1,102	£12,037	£9,352		
	£500.00- £999.99		Include value and amount of cases	Lower	£10,807	£6,870	£7,126	£7,827	£5,895	£11,171	£7,126		
					9	10	11	11	9	16	11		
	£250.00-£499.99		Include value and amount of cases	Lower	£5,341	£3,913	£3,844	£5,601	£2,400	£6,055	£3,844		
					13	11	10	17	7	19	10		
	£100.00-£249.99		Include value and amount of cases		£4,079	£3,487	£3,309	£2,297	£3,521	£2,430	£3,309		
	Below £100.00		Include value and amount of cases		£633	£335	£180	£551	£970	£845	£180		

Indicator	Description	2005/06 Out turn	Target 2006/07	Desired status against target at year end	Jan	Feb	Mar	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
<b>Voids and Relets</b>													
	Terminations Received		<b>No target given by Walbrook</b>		1	0	1	0	0	1	1		There have not been many terminations and the main reason for handing in of notice is because of the high rents
	Number of active voids 0-6 weeks			Lower	0	0	1	0	0	1	1		
	Number of active voids 6-12 weeks			Lower	0	0	0	0	0	0	0		
	Number of active voids 12-26 weeks			Lower	0	0	0	0	0	0	0		
	Number of active voids over 26 weeks			Lower	0	0	0	1	1	1	0		
	Number of passive voids			Lower	1	1	1	1	1	1	1		28 Wordsworth is still structurally unsafe and will be discussed at he next Walbrook meeting
	Number of offers			Lower	1	1	1	0	1	0	1		
	Number of lets			Lower	1	0	1	0	1	0	1		
	Void loss monetray			Lower	717.15	993.95	1271.75	300.95	439.35	647.7	1271.75		Void loss is mostly because of the passive 28 Wordsworth Drive
	Void loss % of gross income			Lower	0.29	0.40%	0.51%	0.12	0.18	0.26	0.51%		

Indicator	Description	2005/06 Out turn	Target 2006/07	Desired status against target at year end	Jan	Feb	Mar	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
Maintenance													
	Day- day Number of jobs issued		No target set by Walbrook	Lower	28	14	36	22	21	14	36		28 Wordsworth Drive is still passive but Walbrook have agreed to survey the property.
	Day- day Value of jobs issued		No target set by Walbrook		1878.56	827.05	1587.78	641.81	1012.91	1274.18	1587.78		
	Void-number of jobs issued				6	3	3	0	7	0	3		
	Void-value of jobs issued				722.34	330.36	346.03	0	1049.05	0	346.03		
	Planned maintenance				N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Anti Social Behaviour													
	Anti social behaviour noise nuisance cases			-	1	0	0			3	0		3x ASB cases closed in March as no complaints received within 2 months
	ASB- Harrassment cases				0	0	0			0	0		None Reported
	NSP'S SERVED				0	0	0			0	0	Monthly	All recent ASB cases were minor and were closed 2 months after the initial