

SUPPORTED LIVING TEAM MANAGEMENT INFORMATION REPORT

Report of the Director of Housing and Customer Service

1. SUMMARY OF REPORT

This report presents Quarter 2 management information report for the Supported Living Team. The report provides information on the performance of the team during the period 7 July to 5 October 2008.

2. RECOMMENDATION

To note the report and offer any comments.

3. MATTER FOR CONSIDERATION

- 3.1 The Supported Living Team within Derby Homes comprises two main service areas: services for older people and tenancy support services.
- 3.2 The service collects a range of information and reports regularly to the Supporting People Team against a set of performance indicators. More recently the service has worked with the Supported Housing Offering Unity and Trust (SHOUT) group to develop five performance targets, which the team has undertaken to report on quarterly.
- 3.3 The Supported Living Team has now developed a management information report to bring this information together in one place. The second of these quarterly reports is attached at Appendix 1.

4. CONSULTATION IMPLICATIONS

- 4.1 A number of performance targets have been developed in consultation with the SHOUT group and this report will be presented to the group.
- 4.2 It is anticipated that the management information report will be used as a tool for consultation with service users and stakeholders.

5. LEGAL AND CONFIDENTIALITY IMPLICATIONS

Case studies have been included but personal details have been changed to protect the confidentiality of service users.

6. EQUALITIES IMPACT ASSESSMENT

- 6.1 The management information report provides some information about the gender and ethnicity of service users and will enable us to consider trends or potential action points.
- 6.2 Case studies are included to demonstrate the impact of the service for a variety of service users.

The areas listed below have no implications directly arising from this report

- Financial and Business Plan
- Personnel
- Environmental
- Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

Author: Farooq Malik

Email: Farooq.malik@derbyhomes.org

Background Information: None

Supporting Information: None