

PERFORMANCE MONITORING

Report of the Chief Executive of Derby Homes

SUMMARY OF REPORT

1. To report to Committee up to date performance information of Derby Homes against key performance indicators relevant to the Committee's terms of reference.

RECOMMENDATION

2. To note the performance monitoring information contained in this report.

MATTER FOR CONSIDERATION

- 3.1 A schedule of Performance Indicators has been constructed comprising
 - Housing management related Best Value Performance Indicators
 - Housing management set locally by the Council
 - Housing management Performance Indicators set locally by Derby Homes – the Top Ten Targets'.
- 3.2 A monthly reporting cycle will enable the Committee to monitor performance and discuss the reasons for either over or under performance. This report contains the information for July 2003 and August 2003.
- 3.3 The average re-let period is continuing to reduce and is currently well below target. This represents excellent performance across all offices.
- 3.4 Rent loss has increased slightly due to the increase in total voids but a review of passive (long-term) voids indicates that a number are soon to return into stock and this will have a positive effect on this indicator.
- 3.5 The number of active voids is still below the target figure of 1% of total stock although the total has increased to 129 as at 31 August 2003.

CONSULTATION IMPLICATIONS

4. The issue of reporting performance information to Committee will be discussed with the relevant officers responsible for compiling performance information and reported back to the next meeting.

FINANCIAL IMPLICATIONS

5. None.

LEGAL AND CONFIDENTIALITY IMPLICATIONS

6. None.

PERSONNEL IMPLICATIONS

7. None.

ENVIRONMENTAL IMPLICATIONS

8. None.

EQUALITIES IMPLICATIONS

9. None.

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