

ESTATE AND FLAT INSPECTIONS FOR THE PERIOD 1 OCTOBER 2018 – 31 MARCH 2019

Report of the Director of Housing Services

1. SUMMARY

- 1.1 This report gives detail on the number and type of cases arising from monthly flat and estate inspections for the period 1 October 2018 – 31 March 2019.

2. RECOMMENDATION

That Operational Board notes the content of the report and the appendices.

3. REASON FOR RECOMMENDATION

To ensure the Operational Board is informed of the results of estate and flat inspections for the period.

4. MATTER FOR CONSIDERATION

- 4.1 The report shows in table format the number and type of cases opened and the number of cases still in progress for the period 1 October 2018 – 31 March 2019. It also indicates the number of cases in progress that are over 3 months old. This information is shown for the city as a whole and then by each management area. The statistics for garden outcomes are only available City wide because of area and staffing changes and the introduction of Open Housing during this period.

Comparable graphs showing information for this period and the previous reporting period for the City as a whole and each management area are shown in attached appendices to this report.

The table at 4.2 shows the information for the City as a whole.

Appendix 1 to this report shows the comparable graphs for the city as a whole for this period and the previous reporting period 1 April 2018 – 30 September 2018.

4.2 CITY WIDE

Category Type	No of cases		
	Opened 1/10/18 – 31/03/19	In progress	Over 3 months old at 31/03/19
Fly tipping on Derby Homes managed land	472	0	0
Repairs ordered	1211	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	812	494	15
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	73	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	41	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	228	30	19
Abandoned vehicles on Derby Homes land	28	4	3

The table at 4.3 shows the information for the Management Area covered by Stockbrook Street Housing Office.

Appendix 2 to this report shows the comparable graphs for this management area and the previous reporting period 1 April 2018 – 30 September 2018 with comments from the Area Housing Manager.

4.3 STOCKBROOK STREET HOUSING OFFICE MANAGEMENT AREA Stockbrook Street, City Centre, Austin, Normanton, Mickleover, Littleover, Mackworth and Morley

Category Type	No of cases		
	Opened 1/10/18 – 31/03/19	In progress	Over 3 months old at 31/03/19
Fly tipping on Derby Homes managed land	208	0	0
Repairs ordered	468	0	0
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	26	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	8	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	103	9	3
Abandoned vehicles on Derby Homes land	13	2	1

The table at 4.4 shows the information for the Sussex Circus Housing Office Management Area.

Appendix 3 to this report shows the comparable graphs for this management area and the previous reporting period 1 April 2018 – 30 September 2018 with comments from the Area Housing Manager.

4.4 Sussex Circus Housing Office Management Area
Sussex Circus, Cowsley, Chaddesden Park, Spondon and Brook Street

Category Type	No of cases		
	Opened 1/10/18 – 31/03/19	In progress	Over 3 months old at 31/03/19
Fly tipping on Derby Homes managed land	108	0	0
Repairs	342	0	0
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	23	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	11	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	56	14	12
Abandoned vehicles on Derby Homes land	0	0	0

The table at 4.5 shows the information for the Allenton Housing Office Management Area.

Appendix 4 to this report shows the comparable graphs for this management area and the previous reporting period 1 April 2018 – 30 September 2018 with comments from the Area Housing Manager.

4.5 Allenton Housing Office Management Area
Allenton, Alvaston, Old Sinfin, New Sinfin, Osmaston and Chellaston

Category Type	No of cases		
	Opened 1/10/18 – 31/03/19	In progress	Over 3 months old at 31/03/19
Fly tipping on Derby Homes managed land	156	0	0
Repairs	401	0	0
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	24	0	0

Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	22	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	69	7	4
Abandoned vehicles on Derby Homes land	15	2	2

5. OTHER OPTIONS CONSIDERED

Not applicable.

The areas listed below have no implications directly arising from this report:

Consultation
 Financial and Business Plan
 Legal and Confidentiality
 Council
 Personnel
 Environmental
 Equalities Impact Assessment
 Health & Safety
 Risk
 Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

Tracy O'Connor Area Housing Manager / 01332 888722 / tracy.o'connor@derbyhomes.org

Background Information: None

Supporting Information: None

This report has been approved by the following

Managing Director	Maria Murphy	
Company Solicitor	Taranjit Lalria	
Finance Director/Derby Homes Accountant	David Enticott	
Director of Housing Services	Clare Mehrbani	