

ESTATE AND FLAT INSPECTIONS FOR THE PERIOD
1 April 2021 – 30 September 2021

Report of the Head of Housing Management

1. SUMMARY

- 1.1 This report gives detail of the number of cases by type arising from monthly flat and estate inspections for the period 1 April 2021 – 30 September 2021.

2. RECOMMENDATION

- 2.1 That Operational Board notes the content of the report and the appendices.

3. REASON(S) FOR RECOMMENDATION

- 3.1 To ensure the Operational Board is informed of the results of estate and flat inspections for the period.

4. MATTER FOR CONSIDERATION

- 4.1 The report shows in table format the number and type of cases opened and the number of cases still in progress for the period 1 April 2021 – 30 September 2021. It also indicates the number of cases in progress that are over 3 months old. This information is shown for the city as a whole and then by each management area.

Comparable graphs showing information for this period and the previous reporting period for the City as a whole and each management area are shown in attached appendices to this report.

The table at 4.2 shows the information for the City as a whole.

Appendix 1 to this report shows the comparable graphs for the city for this period and the previous reporting period 1 October 2020 – 31 March 2021.

4.2 CITY WIDE

Category Type	No of cases		
	Opened 1 April 2021 – 30 September 2021	In progress	Over 3 months old on 30 September 2021
Fly tipping on Derby Homes managed land	249	0	0
Repairs requested	647	0	0

Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	738	450	14
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	57	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	10	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	182	39	16
Abandoned vehicles on Derby Homes land	13	3	3

The table at 4.3 shows the information for the Management Area covered by Stockbrook Street Housing Office.

Appendix 2 to this report shows the comparable graphs for this management area and the previous reporting period 1 October 2020 – 31 March 2021 with comments from the Area Housing Manager.

4.3

STOCKBROOK STREET HOUSING OFFICE MANAGEMENT AREA **Stockbrook Street, City Centre, Austin, Normanton, Mickleover, Littleover, Mackworth and Morley**

Category Type	No of cases		
	Opened 1 April 2021 – 30 September 2021	In progress	Over 3 months old on 30 September 2021
Fly tipping on Derby Homes managed land	137	0	0
Repairs requests	266	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	76	56	3
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	21	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	4	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	99	20	7
Abandoned vehicles on Derby Homes land	7	1	1

The table at 4.4 shows the information for the Sussex Circus Housing Office Management Area.

Appendix 3 to this report shows the comparable graphs for this management area and the previous reporting period 1 October 2020 – 31 March 2021, with comments from the Area Housing Manager.

4.4 **Sussex Circus Housing Office Management Area** **Sussex Circus, Cowsley, Chaddesden Park, Spondon and Brook Street**

Category Type	No of cases		
	Opened 1 April 2021 – 30 September 2021	In progress	Over 3 months old on 30 September 2021
Fly tipping on Derby Homes managed land	56	0	0
Repair requests	191	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	107	87	3
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	11	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	2	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	7	2	1
Abandoned vehicles on Derby Homes land	0	0	0

The table at 4.5 shows the information for the Allenton Housing Office Management Area.

Appendix 4 to this report shows the comparable graphs for this management area and the previous 1 October 2020 – 31 March 2021 reporting period with comments from the Area Housing Manager.

4.5 **Allenton Housing Office Management Area** **Allenton, Alvaston, Old Sinfin, New Sinfin, Osmaston and Chellaston**

Category Type	No of cases		
	Opened 1 April 2021 – 30 September 2021	In progress	Over 3 months old on 30 September 2021
Fly tipping on Derby Homes managed land	56	0	0
Repairs requests	190	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	555	307	8
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street	25	0	0

lights, trees, abandoned vehicles Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles			
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	4	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	76	17	8
Abandoned vehicles on Derby Homes land	6	2	2

5. OTHER OPTIONS CONSIDERED

5.1 Not applicable.

The areas listed below have no implications directly arising from this report:

Consultation
 Financial and Business Plan
 Legal and Confidentiality
 Council
 Personnel
 Environmental
 Equalities Impact Assessment
 Health & Safety
 Risk
 Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

Tracy O'Connor Housing Manager / 01332 888722 / tracy.o'connor@derbyhomes.org

Background Information: None

Supporting Information: None

This report has been approved by the following officers:

Managing Director	Maria Murphy	17/11/2021
Finance Director/Derby Homes Accountant	Michael Kirk	18/10/2021
Company Solicitor	Taranjit Lalria	14/11/2021
Head of Service (Operational Board reports)	Lorraine Testro	14/10/2021