

Operational Risk Register 2025/26

Appendix 2

Risk Ref:	Risk Title	Risk Description	Risk Tolerance Score	Q2 Risk Score	Q3 Risk Score	Within tolerance of the organisation	Carry forward to 2025/26	Owner / Updater	Reason for any changes to the risk description or deletion of the risk
OR01	Fraud, corruption or other financial irregularity	Risk of fraud, corruption or other financial irregularity resulting in material financial loss and / or loss of reputation	4	6	6	Above tolerance	Yes	Michael	No change to risk
OR02	Inadequate management of budgets	Risk of not adequately managing budgets resulting in material financial loss	6	6	6	within tolerance	Yes	Michael	No change to risk
OR04	Delivery Plan objectives not delivered	Key objectives of the Delivery Plan are not delivered	6	6	6	within tolerance	Yes	Maria / Michael	No change to risk
OR05	Statutory duties around equalities	Failure to meet statutory duties around equalities	4	3	3	within tolerance	Yes	Taran / Holly	No change to risk
OR06	Digital strategy fails to reflect the needs of the service	Digital strategy fails to reflect the needs of the service	6	6	6	within tolerance	Yes	Michael / Tony	No change to risk
OR07	Succession planning	Long term Staff resource planning	4	4	4	within tolerance	Yes	Maria	No change to risk
OR08	Failing to recognise levels of dependency on key partner relations (including voluntary and faith sectors) (THREAT and OPPORTUNITY)	Failing to recognise levels of dependency on key partner relations (including voluntary and faith sectors)	6	6	6	within tolerance	Yes	Clare / Carl / James	No change to risk
OR09	Customers not central to the service	Services are not aligned to customers needs and priorities	2	4	4	Above tolerance	Yes	Maria / Holly	No change to risk
OR10	Homelessness service external funding reliance	Operational reliance on external funding to provide an adequate Homelessness service	6	3	3	within tolerance	Yes	Clare / James	No change to risk
OR11	Ensuring high levels of productivity across the workforce	Ensuring high levels of productivity across the workforce	4	9	9	Above tolerance	Yes	Maria	No change to risk
OR12	Failure to comply with Information Governance requirements	Failure to comply with Information Governance requirements	8	8	8	within tolerance	Yes	Michael / Taran	No change to risk
OR13	Housing Ombudsman compliant handling / maladministration order	Failure to meet obligations required by Housing Ombudsman - Compliant Handling Code.	4	6	6	Above tolerance	Yes	Maria / Holly	No change to risk
OR14	Failure to manage delivery of large projects to deadlines and budget	Failure to manage delivery of large projects to deadlines and budget	6	6	6	within tolerance	Yes	Clare / Shaun	No change to risk